

## Data Warehousing Team Charter

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### **Initiative: Financial Partners Data Warehousing**

<b>Team Lead:</b>	Courtland Smith	
<b>Team Members</b>	<b>Core Members</b>	<b>Part time/Advisors</b>
	John Reed	Raymond Hearn
	Nettie Harding	Jeff Scudder
	Willie Sutton	Greg Gerrans
	Tony Magro	Greg Senseney
	Brenda Ware	
	Steve Martus	
	Frank Miller	
	Nancy Krecklow	
	Ruth McIntyre	
	Paul Sullivan	

### **Initiative Mission:**

Develop, design, and implement high-level requirements for a data warehouse / data mart implementation strategy. The strategy should take in account the Financial Partners Channel decision support needs. This includes data extraction, transforming loads into a data model that makes data available to end-users in a format that can be easily analyzed, queried, and report generated.

<b>Goals</b>	<b>Key Success Indicators</b>
Reengineer processes and technology to be more efficient and cost effective.	Reduced payment processing errors and improved customer satisfaction rating.
Provide communication to team members and other members of the channels to keep all parties informed of accomplishments and issues.	Critical impacted audiences are aware of initiative outcomes and how they are impacted.
Develop and implement new processes and work procedures.	Employees and systems are performing reengineered processes.
Identify best in business practices and technology.	Reduced payment processing errors and improved customer satisfaction rating.

<b>Initiative Milestones/Deliverables</b>	<b>Target Completion Date</b>	<b>Responsible Party</b>
See workplan		

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In-Project Scope	Out of Project Scope
	Operational Reports